



MUTUAL FIRE
INSURANCE

July 10, 2017

For Immediate Release

MUTUAL FIRE INSURANCE: CENTRAL INTERIOR AND CARIBOO REGION WILDFIRES

LANGLEY, BC - As of this morning, news outlets report over 130 fires and an estimated 10,000 evacuees from the BC Central Interior and Cariboo regions. A state of emergency is in effect for the entire province as the fires continue to burn. Safety is a top priority, please follow all recommendations by local government and authorities. Evacuation centres have been set up and we encourage you to register at the nearest centre.

Wildfires such as these can change rapidly. We will continue to update our website with information for our policyholders and broker partners.

IMPORTANT POLICYHOLDER INFORMATION

We are monitoring the situation and our claims team is readily available by email, phone, and on the ground to provide support and guidance to you. We will utilize e-transfer or wire transfer to assist you as your claim comes in.

To receive your e-transfer or wire transfer, please be prepared to provide our representative with your e-mail address or banking information. We kindly ask that you keep all receipts associated with your emergency evacuation expenses.

HOW TO MAKE A CLAIM

We are here to assist you. Please call us to file your claim at:

- 604.881.1250 from Monday to Friday, 8:00am to 4:30pm.
- 855.535.0554 outside of the above hours.

You may also email us directly at claimsreporting@mutualfirebc.com

Our thoughts are with the residents and communities affected by these wildfires. We share the deepest gratitude for the efforts made by all first responders and our hope is that they return home safely. Thank you to our broker partners for their offered support.