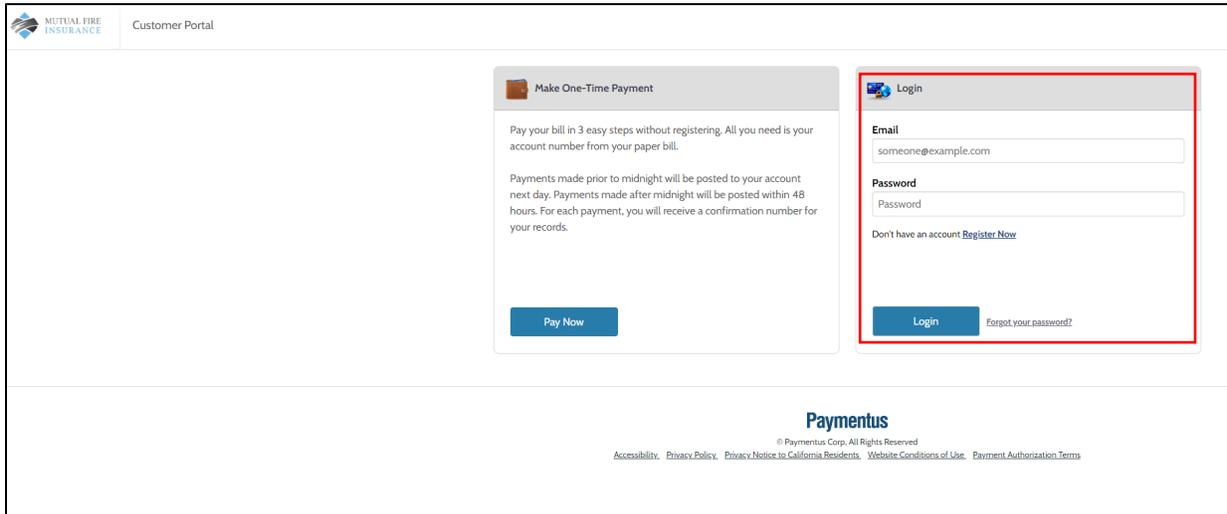


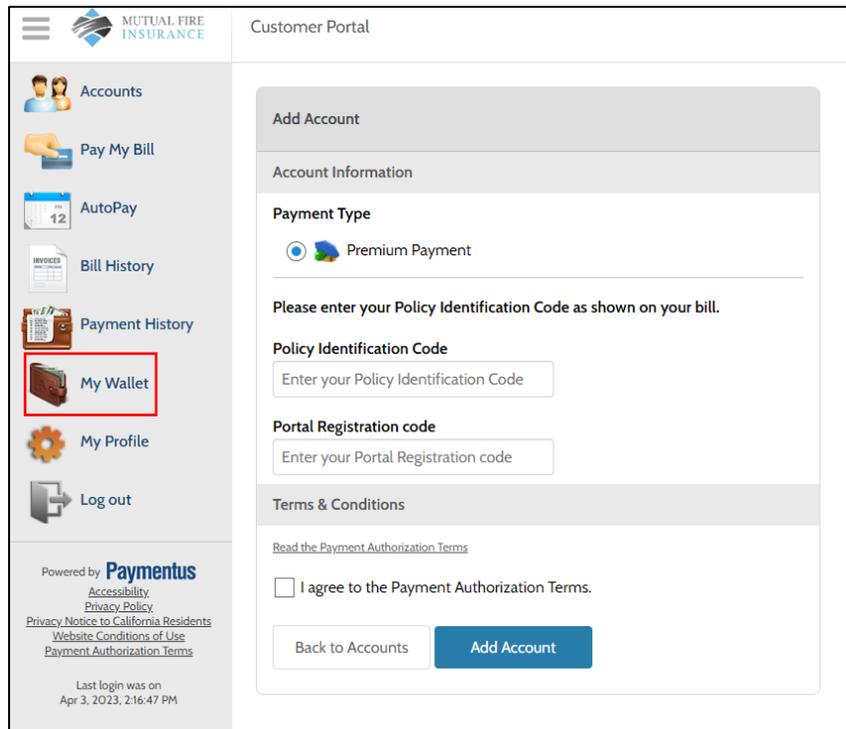
HOW TO UPDATE A CREDIT CARD

- Visit mutualfirebc.com/payment
- Log into your account.



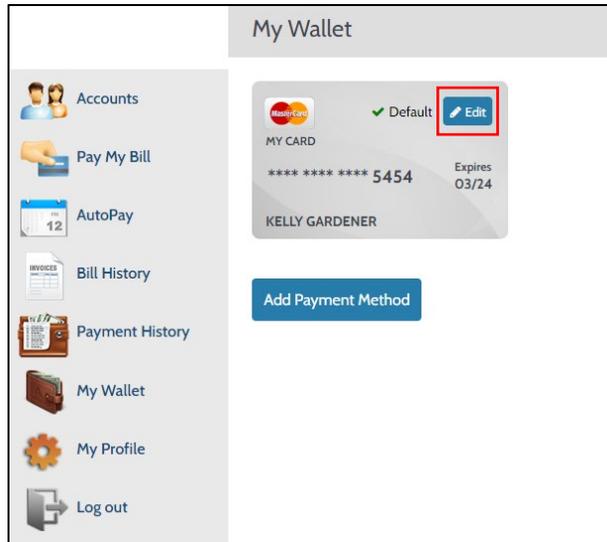
The screenshot shows the Mutual Fire Insurance Customer Portal. The main content area is divided into two columns. The left column features a 'Make One-Time Payment' section with instructions and a 'Pay Now' button. The right column contains a 'Login' form, which is highlighted with a red border. The login form includes fields for 'Email' (with the placeholder 'someone@example.com') and 'Password', a 'Login' button, and a 'Forgot your password?' link. Below the login form, there is a 'Register Now' link for users who do not have an account. At the bottom of the page, the 'Paymentus' logo and copyright information are visible.

- Choose “My Wallet” from the menu

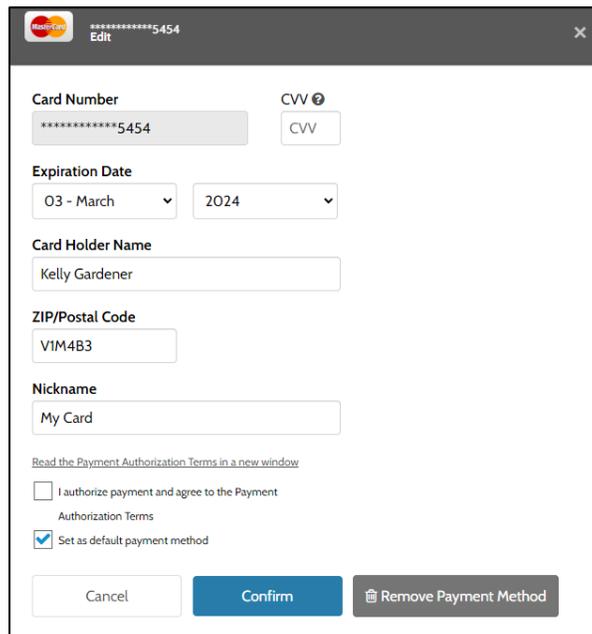


The screenshot shows the Mutual Fire Insurance Customer Portal with a sidebar menu on the left. The 'My Wallet' menu item is highlighted with a red border. The main content area is titled 'Add Account' and contains the following sections: 'Account Information', 'Payment Type' (with 'Premium Payment' selected), a prompt to enter the 'Policy Identification Code', a 'Policy Identification Code' input field, a 'Portal Registration code' input field, and a 'Terms & Conditions' section. The 'Terms & Conditions' section includes a link to 'Read the Payment Authorization Terms' and a checkbox for 'I agree to the Payment Authorization Terms'. At the bottom of the main content area, there are 'Back to Accounts' and 'Add Account' buttons. The footer of the page includes the 'Paymentus' logo, various links (Accessibility, Privacy Policy, Privacy Notice to California Residents, Website Conditions of Use, Payment Authorization Terms), and a login timestamp: 'Last login was on Apr 3, 2023, 2:16:47 PM'.

- Select the “edit” button



- The card detail window will open for editing.



Card Number: *****5454

CVV: CVV

Expiration Date: 03 - March, 2024

Card Holder Name: Kelly Gardener

ZIP/Postal Code: V1M4B3

Nickname: My Card

[Read the Payment Authorization Terms in a new window](#)

I authorize payment and agree to the Payment Authorization Terms

Set as default payment method

Buttons: Cancel, Confirm, Remove Payment Method

- Enter the CVV #, set new expiration dates, check the box to authorize, and click Confirm.

Note: if a change to the credit card number is required, click Add Payment Method and complete the fields.