THE MUTUAL FIRE
INSURANCE COMPANY
OF BRITISH COLUMBIA

DEPARTMENT: INFORMATION TECHNOLOGY
POSITION TITLE: PRODUCT ANALYST
REPORTS TO: CHIEF INFORMATION OFFICER

ABOUT US

The Mutual Fire Insurance Company of British Columbia is looking for a Product Analyst to join the team.

Founded in 1902, Mutual Fire Insurance was the first mutual insurance company headquartered in British Columbia. Today, the company provides solutions for farm, commercial, and home insurance needs from British Columbia to Ontario. Mutual Fire Insurance continuously delivers a high standard of partner service to policyholders through a wide broker network and personalized claims service to help insureds get back to normal as quickly as possible. With a unique dual policyholder structure, the Company is committed to making people a priority by creating membership initiatives, investing in technology, and supporting community projects.

THE OPPORTUNITY

This role is a permanent full-time position. The successful candidate will be responsible to assist current IT staff in application support. In addition to providing day-to-day support for an Enterprise Resource Planning application, you will also be developing and enhancing current application processes. You will assist in developing long-term plans to ensure the company has the necessary technology infrastructure to meet its growth goals and objectives.

Responsibilities

- Investigate and resolve production problems
- Role structure is 70% projects and 30% support oriented
- Work closely with the members of the IT team to prepare estimates of the work effort required to design, develop, and implement technical solutions
- Provide technical solution design, aligned with the organization's systems architecture, and documented in detailed technical specifications
- Identify processing considerations, including system performance and online response time
- Develop and analyze program code based on the technical specifications and verify that the program code reflects the business requirements
- Develop test cases and perform unit testing and integration testing
- Satisfy user requirements and identify and resolve system issues
- Liaise with testers and other IT staff as necessary

Here's what you bring

- Minimum 5 years experience in Property and Casualty insurance industry or similar role
- University degree or college diploma, preferably in Computer Science or related discipline
- Proficient in Object Oriented programming concepts with detailed knowledge of .Net design patterns
- Experience with ASP.NET Web Forms and/or JavaScript
- Experience with PostgreSQL Server SQL Queries and Stored Procedures
- Excellent communication, organizational skills, time management and problem-solving abilities

- Project experience with formal development methodologies and formal change management procedures
- Experience with unit testing, system testing, test-driven development and tools
- Ability and willingness to be flexible in working on diverse tasks as expected from a small team
- Experienced with secure development practices
- Experience with project management and business analysis disciplines an asset
- Excellent verbal and written communication skills
- Team player and adaptable to a changing environment

What we offer

- Competitive salary
- Comprehensive employee benefit package
- Diverse mix of staff and demonstrated work/life balance
- Career growth opportunities and continuing education programs

Please send your resume in confidence to careers@mutualfirebc.com

We thank all applicants for their interest, however only candidates under consideration will be contacted.